	Provider Number	Hospital Name	Address 1
270003		ST PETER'S HOSPITAL	2475 BROADWAY
270004		BILLINGS CLINIC HOSPITAL	2800 10TH AVE N
270012		BENEFIS HOSPITALS INC	1101 26TH ST S
270014		ST PATRICK HOSPITAL	500 W BROADWAY
270017		ST JAMES HEALTHCARE	400 S CLARK ST
270023		COMMUNITY MEDICAL CENTER INC	2827 FORT MISSOULA RD
270032		NORTHERN MONTANA HOSPITAL	30 13TH ST
270049		ST VINCENT HEALTHCARE	1233 N 30TH ST
270051		KALISPELL REGIONAL MEDICAL CENTER	310 SUNNYVIEW LANE
270057		BOZEMAN DEACONESS HOSPITAL	915 HIGHLAND BLVD
270074		P H S INDIAN HOSPITAL AT BROWNING - BLACKFEET	760 HOSPITAL CIRCLE, POST OFFICE BOX 760
270086		GREAT FALLS CLINIC MEDICAL CENTER	1411 9TH ST S
270087		HEALTH CENTER NORTHWEST	320 SUNNYVIEW LANE
271300		POPLAR COMMUNITY HOSPITAL	211 H ST E
271302		DAHL MEMORIAL HEALTHCARE ASSOC	215 SANDY ST
271303		GRANITE COUNTY MEDICAL CENTER	310 SANSOME ST

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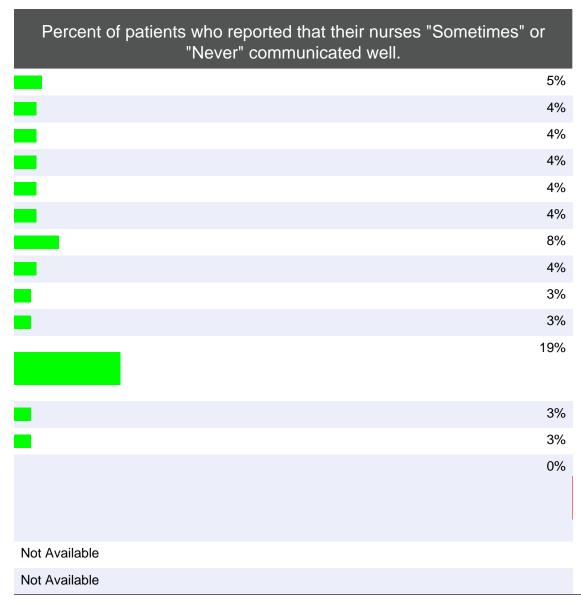
Address 2	Address 3	City	State
		HELENA	MT
		BILLINGS	MT
		GREAT FALLS	MT
		MISSOULA	MT
		BUTTE	MT
		MISSOULA	MT
		HAVRE	MT
		BILLINGS	MT
		KALISPELL	MT
		BOZEMAN	MT
		BROWNING	MT
		GREAT FALLS	MT
		KALISPELL	MT
		POPLAR	MT
		EKALAKA	MT
		PHILIPSBURG	MT

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ZIP Code	County Name	Phone Number
59601	LEWIS AND CLARK	4064422480
59101	YELLOWSTONE	4066574000
59405	CASCADE	4064555000
59806	MISSOULA	4065437271
59701	SILVER BOW	4067232500
59804	MISSOULA	4067284100
59501	HILL	4062652211
59107	YELLOWSTONE	4066577000
59901	FLATHEAD	4067521774
59715	GALLATIN	4065855000
59417	GLACIER	4063386157
59405	CASCADE	4062168000
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59324	CARTER	4067758739
59858	GRANITE	4068593271

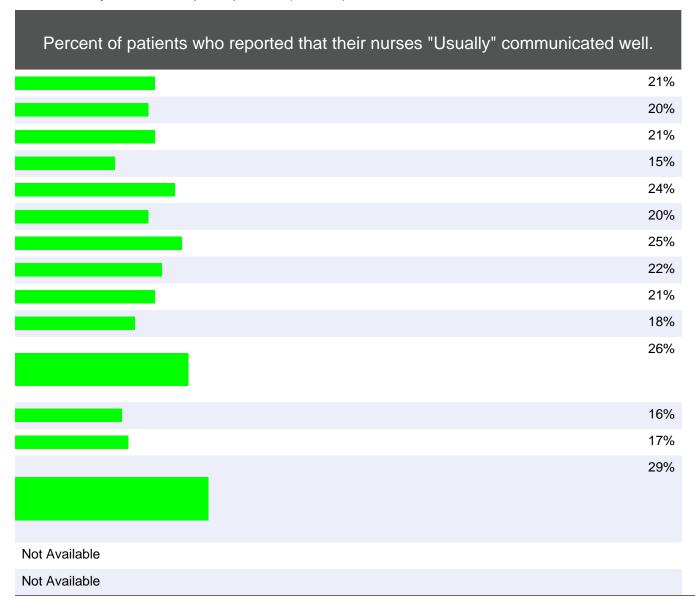
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



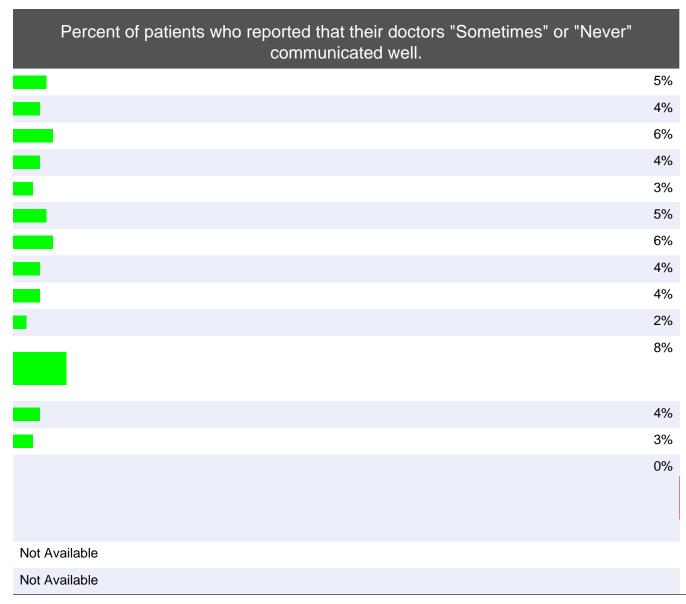
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



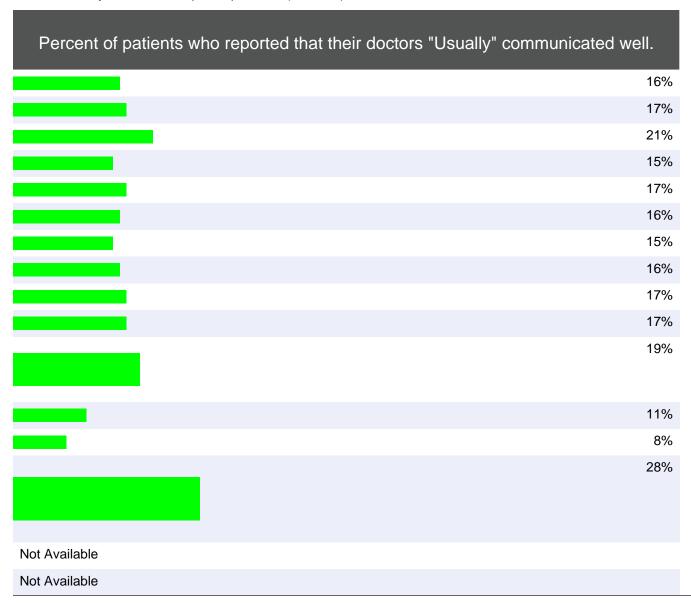
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

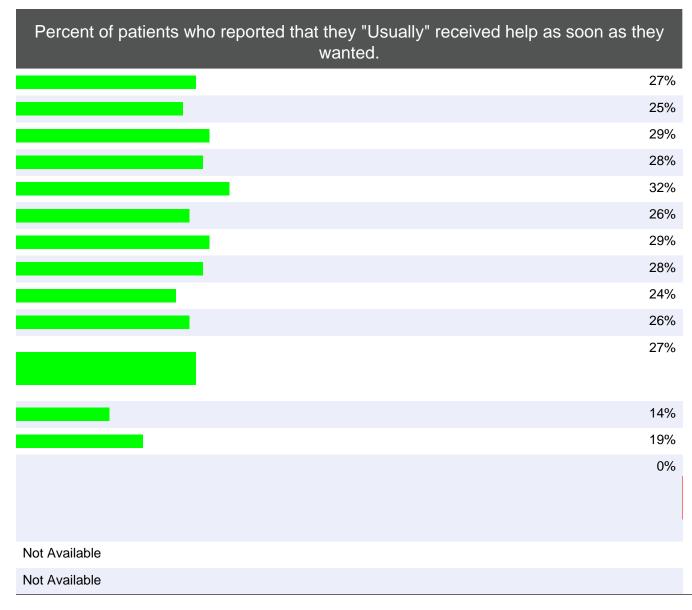


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Percent of patients who reported that they "Sometimes" or "Neve soon as they wanted.	er" received help as
	7%
	7%
	9%
	7%
	7%
	9%
	11%
	7%
	6%
	6%
	25%
	3%
	4%
	0%
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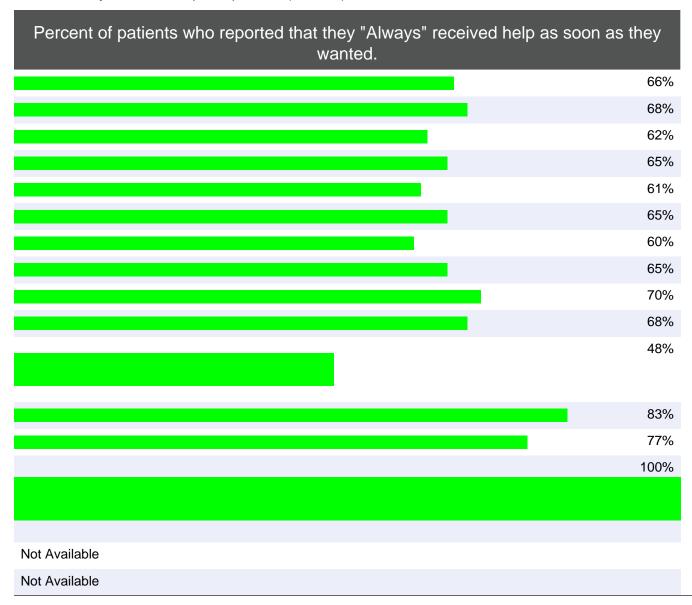
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



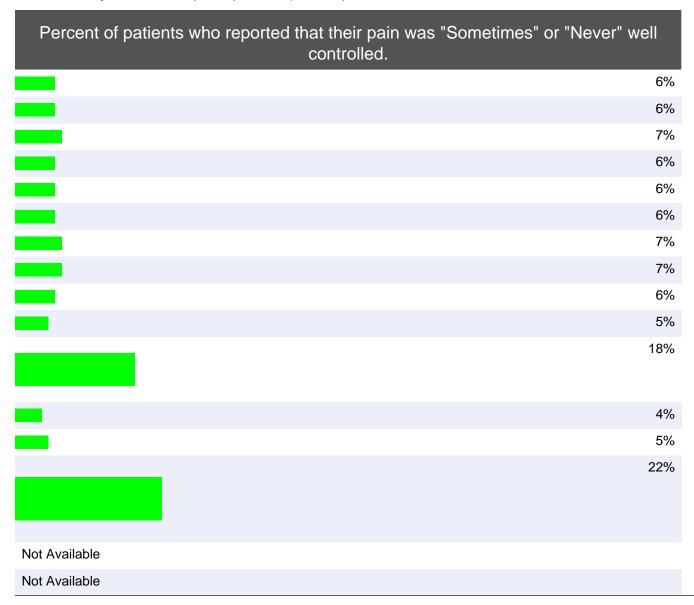
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



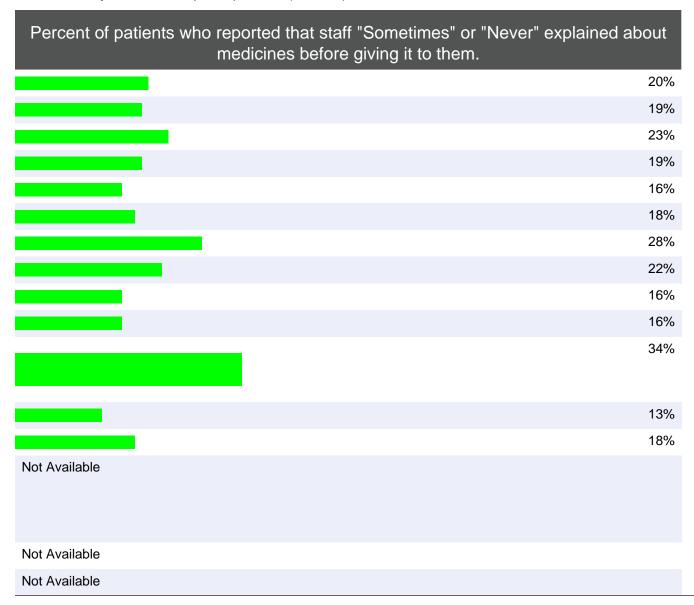
Page 14 of 136 03/18/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



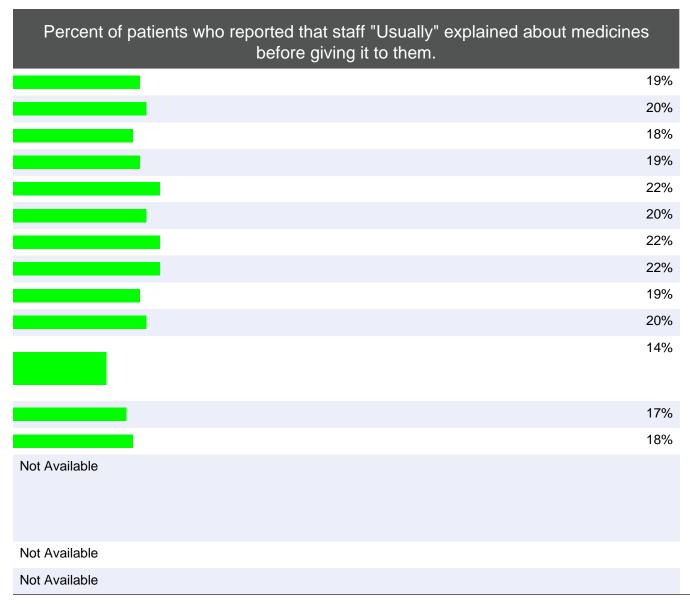
Page 15 of 136 03/18/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



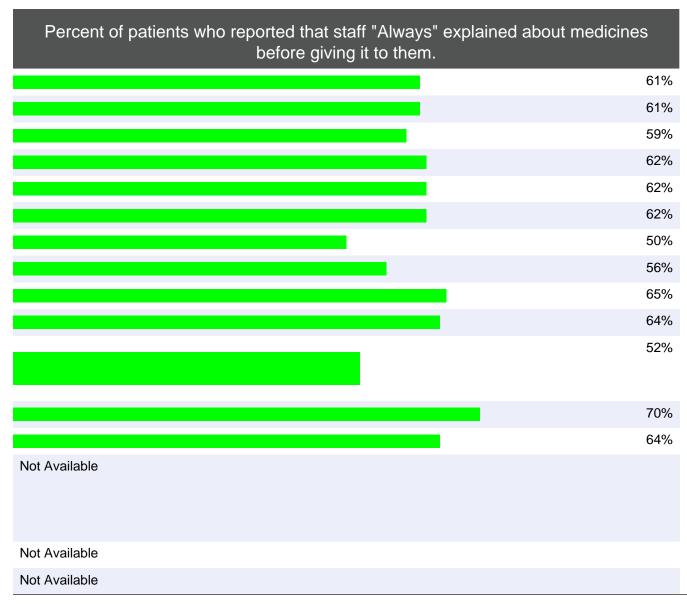
Page 16 of 136 03/18/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



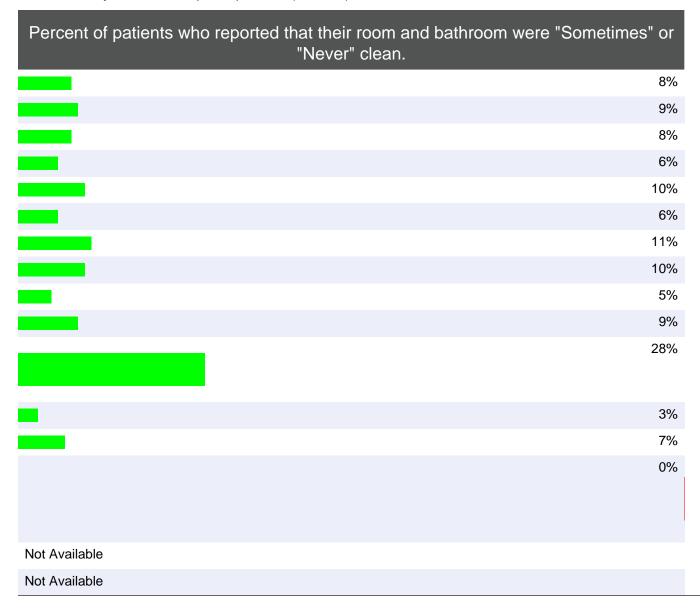
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



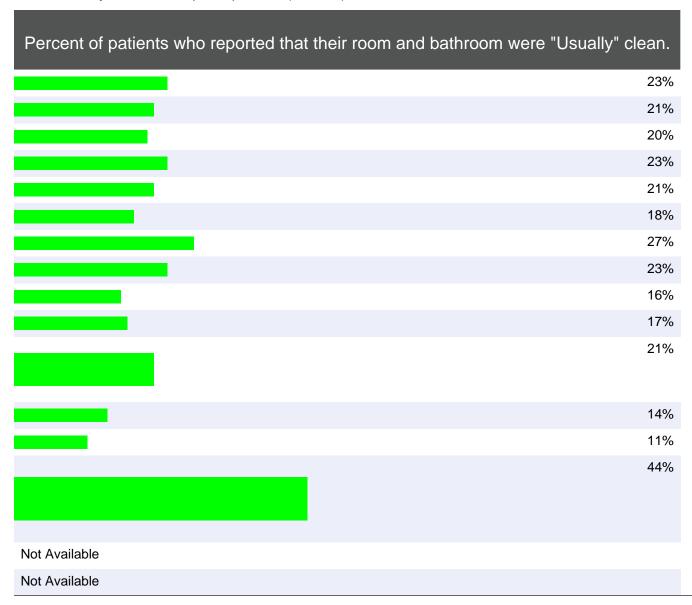
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



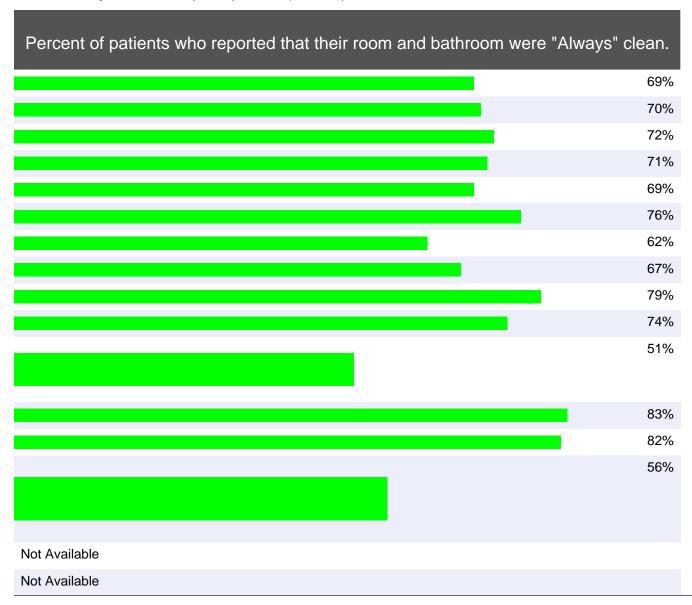
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



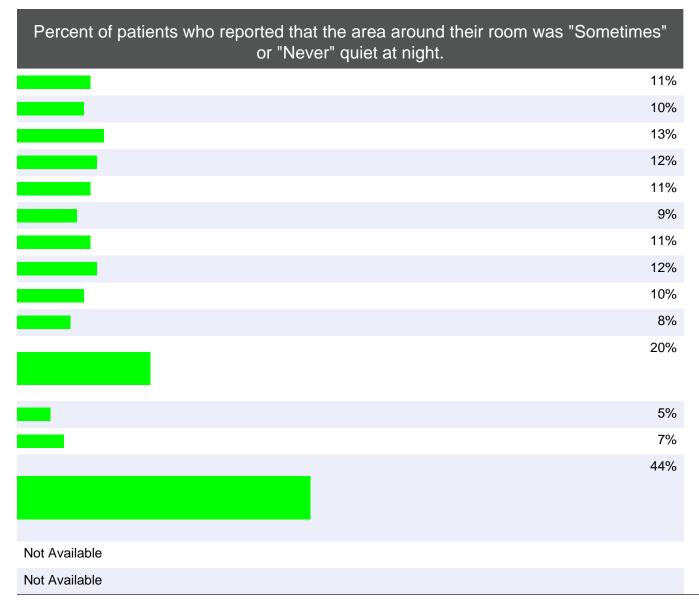
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



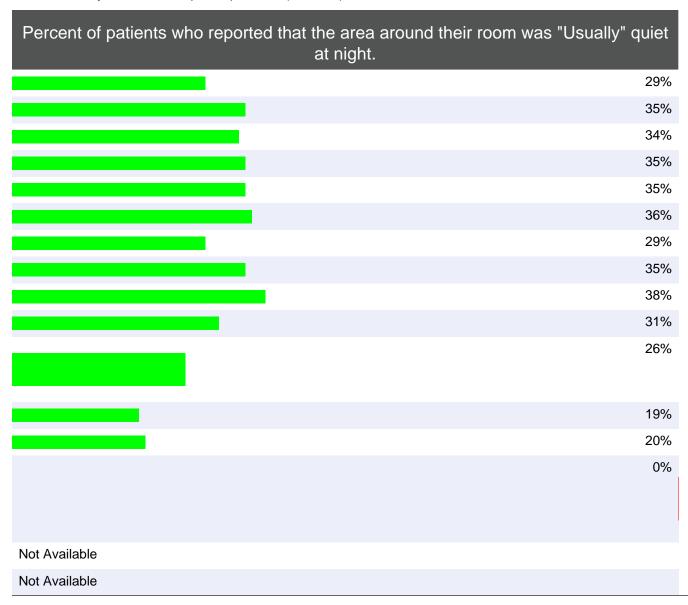
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



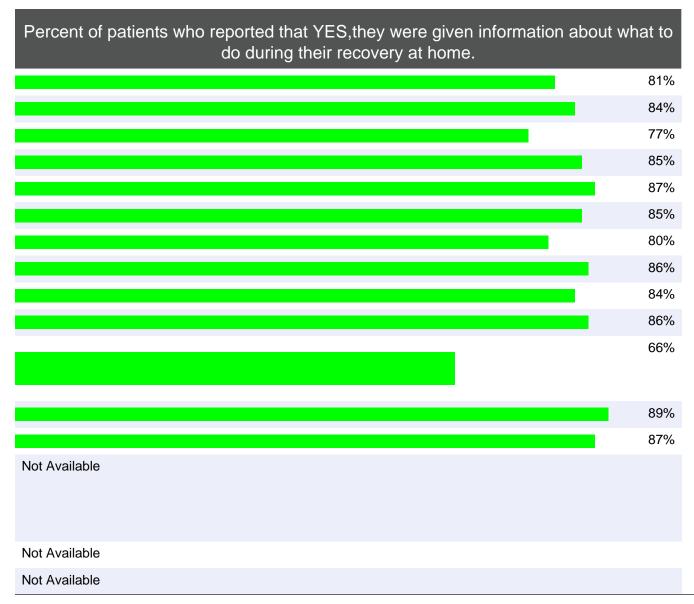
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



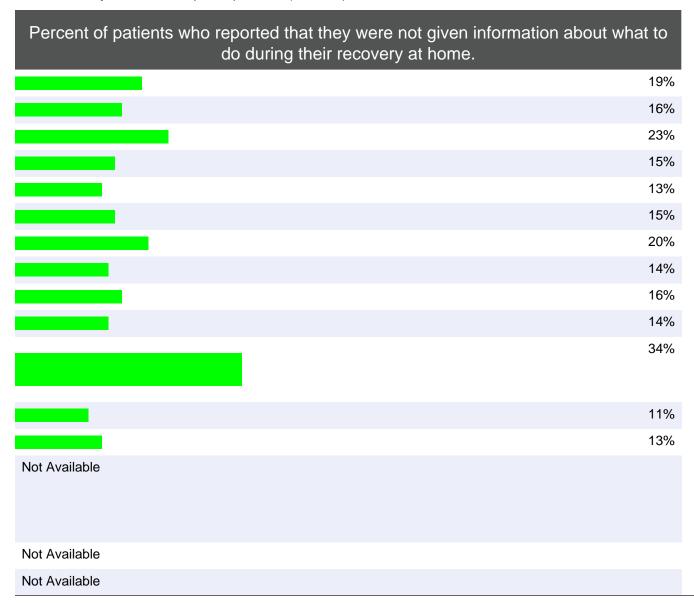
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



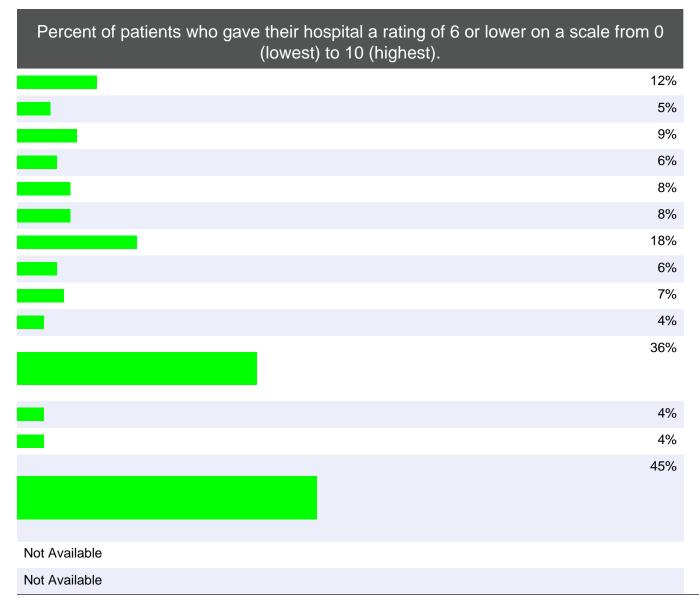
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



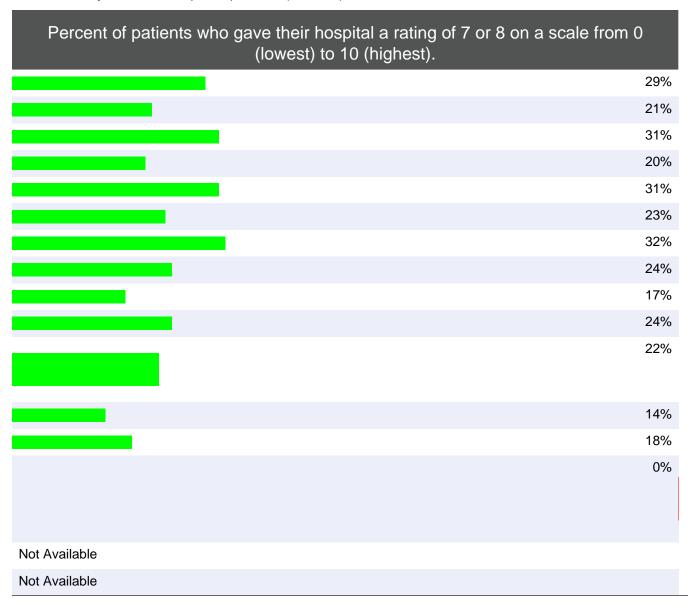
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



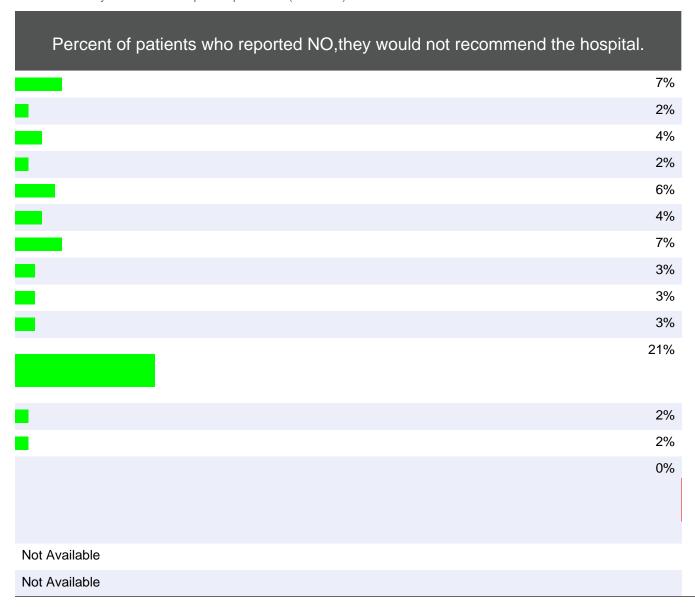
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



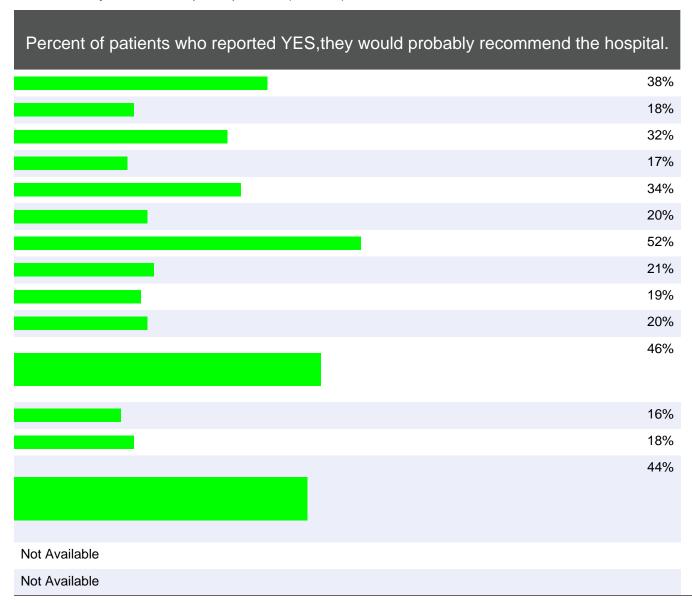
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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	Number of Completed Surveys
300 or more	
Between 100 and 299	
300 or more	
300 or more	
300 or more	
Fewer than 100	
Between 100 and 299	
Between 100 and 299	
Fewer than 100	
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Not Available	

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Survey Response Rate Percent	Hospital Footnote
	35%
	39%
	36%
	41%
	32%
	36%
	22%
	36%
	39%
	40%
	<ul> <li>14% Fewer than 100 patients completed the HCAHPS survey.</li> <li>Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance</li> </ul>
	42%
	52%
	4% Very few patients were eligible for the HCAHPS survey. The scores shown reflect fewer than 50 completed survey Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance
Not Available	Survey results are not available for this reporting period
Not Available	Survey results are not available for this reporting period

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271304	MISSOURI RIVER MEDICAL CENTER	1501 ST CHARLES ST
271305	MCCONE COUNTY HEALTH CENTER	605 SULLIVAN AVE
271306	MOUNTAINVIEW MEDICAL CENTER	16 W MAIN ST
271307	TETON MEDICAL CENTER	915 4TH ST NW
271308	ROOSEVELT MEDICAL CENTER	818 2ND AVE E
271309	PRAIRIE COMMUNITY HOSPITAL	312 S ADAMS
271310	GARFIELD COUNTY HEALTH CENTER	332 LEAVITT AVE
271311	BIG SANDY MEDICAL CENTER	166 MONTANA AVE E
271312	PHILLIPS COUNTY MEDICAL CENTER	311 S 8TH AVE E
271313	PIONEER MEDICAL CENTER	301 W 7TH AVE
271316	FRANCES MAHON DEACONESS HOSPITAL	621 3RD ST S
271317	LIVINGSTON HEALTHCARE	504 S 13TH ST
271318	BARRETT MEMORIAL HOSPITAL	600 MT HWY 91 S
271319	RUBY VALLEY HOSPITAL	220 E CROFOOT
271320	ST JOHN'S LUTHERAN HOSPITAL	350 LOUISIANA AVE
271322	SHERIDAN MEMORIAL HOSPTIAL	440 W LAUREL AVE
271323	CLARK FORK VALLEY HOSPITAL	10 KRUGER RD
271324	PONDERA MEDICAL CENTER	805 SUNSET BLVD
271325	ST LUKE COMMUNITY HOSPITAL	107 6TH AVE SW
271326	BEARTOOTH BILLINGS CLINIC	2525 N BROADWAY

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Education Carroy of Facilities Froephan Experiences (Froethin C)		
	FORT BENTON	MT
	CIRCLE	MT
	WHITE SULPHUR SPRING	MT
	CHOTEAU	MT
	CULBERTSON	MT
	TERRY	MT
	JORDAN	MT
	BIG SANDY	MT
	MALTA	MT
	BIG TIMBER	MT
	GLASGOW	MT
	LIVINGSTON	MT
	DILLON	MT
	SHERIDAN	MT
	LIBBY	MT
	PLENTYWOOD	MT
	PLAINS	MT
	CONRAD	MT
	RONAN	MT
	RED LODGE	MT

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59442	CHOUTEAU	4066223331
59215	MCCONE	4064853381
59645	MEAGHER	4065473321
59422	TETON	4064665763
59218	ROOSEVELT	4067876401
59349	PRAIRIE	4066355511
59337	GARFIELD	4065572500
59520	CHOUTEAU	4063782188
59538	PHILLIPS	4066541100
59011	SWEET GRASS	4069324603
59230	VALLEY	4062283500
59047	PARK	4062223541
59725	BEAVERHEAD	4066833000
59749	MADISON	4068425453
59923	LINCOLN	4062930100
59254	SHERIDAN	4067653700
59859	SANDERS	4068264800
59425	PONDERA	4062713211
59864	LAKE	4066764441
59068	CARBON	4064462345

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Page 38 of 136 03/18/2013

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Page 39 of 136 03/18/2013

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Page 40 of 136 03/18/2013

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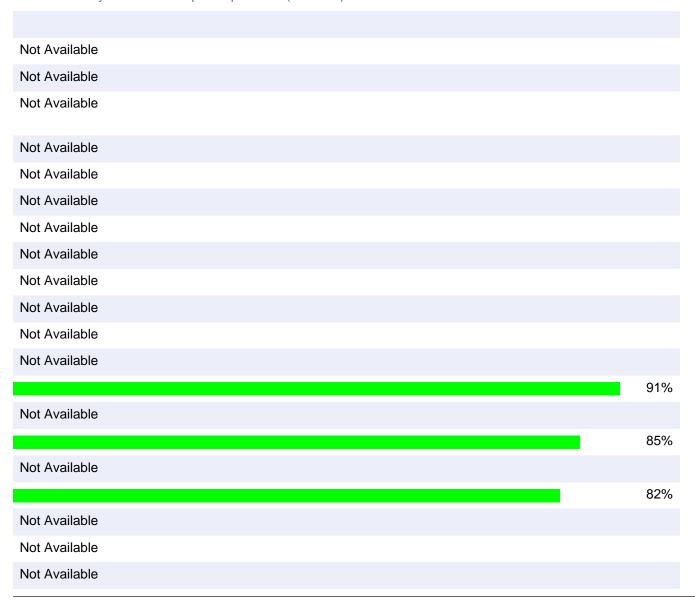
Page 41 of 136 03/18/2013

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#### MT\_HCAHPS\_Results

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 43 of 136 03/18/2013

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Page 44 of 136 03/18/2013

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Page 45 of 136 03/18/2013

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Page 46 of 136 03/18/2013

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Page 47 of 136 03/18/2013

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#### MT\_HCAHPS\_Results

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 49 of 136 03/18/2013

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Page 50 of 136 03/18/2013

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#### MT\_HCAHPS\_Results

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 52 of 136 03/18/2013

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Page 53 of 136 03/18/2013

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#### MT\_HCAHPS\_Results

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Page 56 of 136 03/18/2013

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Page 57 of 136 03/18/2013

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Page 58 of 136 03/18/2013

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Page 59 of 136 03/18/2013

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Page 60 of 136 03/18/2013

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Page 61 of 136 03/18/2013

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Page 62 of 136 03/18/2013

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Page 63 of 136 03/18/2013

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Page 64 of 136 03/18/2013

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#### MT\_HCAHPS\_Results

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 66 of 136 03/18/2013

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Page 67 of 136 03/18/2013

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271327	ROSEBUD HEALTH CARE CENTER	383 N 17TH AV
271328	MARIAS MEDICAL CENTER	640 PARK DR
271330	STILLWATER BILLINGS CLINIC	710 N 11TH ST
271332	GLENDIVE MEDICAL CENTER	202 PROSPECT DR
271334	LIBERTY COUNTY HOSPITAL	315 W MADISON AVE
271335	COMMUNITY HOSPITAL OF ANACONDA	401 W PENNSYLVANIA
271336	NORTH VALLEY HOSPITAL	1600 HOSPITAL WAY
271337	NORTHERN ROCKIES MEDICAL CENTER	802 2ND ST SE
271338	BIG HORN CO MEMORIAL HOSPITAL	17 N MILES
271339	P H S INDIAN HOSPITAL CROW / NORTHERN CHEYENNE	1010 SOUTH 7650 EAST, POST OFFICE BOX 9
271340	MARCUS DALY MEMORIAL HOSPITAL - CAH	1200 WESTWOOD DR
271341	TRINITY HOSPITAL	315 KNAPP ST

271342	DANIELS MEMORIAL HOSPITAL	105 5TH AVE E
271343	PROVIDENCE ST JOSEPH MEDICAL CENTER	6 13TH AVE E
271344	SIDNEY HEALTH CENTER	216 14TH AVE SW
271345	CENTRAL MONTANA MEDICAL CENTER	408 WENDELL AVE
271346	ROUNDUP MEMORIAL HEALTHCARE	1202 3RD ST W
27.10.10		

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FORSYTH	MT
SHELBY	MT
COLUMBUS	MT
GLENDIVE	MT
CHESTER	MT
ANACONDA	MT
WHITEFISH	MT
CUT BANK	MT
HARDIN	MT
CROW AGENCY	MT
HAMILTON	MT
WOLF POINT	MT
SCOBEY	MT
POLSON	MT
SIDNEY	MT
LEWISTOWN	MT
ROUNDUP	MT

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59327	ROSEBUD	4063462161
59474	TOOLE	4064343200
59019	STILLWATER	4063225316
59330	DAWSON	4063453306
59522	LIBERTY	4067595181
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59937	FLATHEAD	4068633550
59427	GLACIER	4068732251
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59840	RAVALLI	4063754408
59201	ROOSEVELT	4066536500
59263	DANIELS	4064872296
59860	LAKE	4068835377
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59457	FERGUS	4065357711
59072	MUSSELSHELL	4063232301

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#### MT\_HCAHPS\_Results

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 72 of 136 03/18/2013

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 74 of 136 03/18/2013

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Page 75 of 136 03/18/2013

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Page 76 of 136 03/18/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 77 of 136 03/18/2013

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Page 78 of 136 03/18/2013

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Page 79 of 136 03/18/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available Not Available Not Available 65% Not Available 70% 76% Not Available Not Available Not Available 69% 75% Not Available 72% 74% Not Available 71%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available Not Available Not Available 8% Not Available 5% 4% Not Available Not Available Not Available 7% 17% Not Available 2% 5% Not Available 9%

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Not Available	
Not Available	
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	26%
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available Not Available Not Available 66% Not Available 66% 77% Not Available Not Available Not Available 68% 80% Not Available 80% 65% Not Available 73%

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Not Available	
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available Not Available Not Available 52% Not Available 69% 66% Not Available Not Available Not Available 65% 63% Not Available 58% 60% Not Available 59%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available Not Available Not Available 8% Not Available 12% 6% Not Available Not Available Not Available 6% 0% Not Available 5% 8% Not Available 7%

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Not Available	
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Page 88 of 136 03/18/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available Not Available Not Available 77% Not Available 67% 75% Not Available Not Available Not Available 80% 82% Not Available 78% 73% Not Available 85%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available Not Available Not Available 8% Not Available 12% 7% Not Available Not Available Not Available 7% 5% Not Available 6% 8% Not Available 11%

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Not Available	
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	37%
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	28%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available Not Available Not Available 57% Not Available 50% 65% Not Available Not Available Not Available 56% 71% Not Available 57% 69% Not Available 61%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available Not Available Not Available 75% Not Available 81% 86% Not Available Not Available Not Available 80% 82% Not Available 89% 78% Not Available 80%

Page 93 of 136 03/18/2013

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Not Available	
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available Not Available Not Available 58% Not Available 67% 83% Not Available Not Available Not Available 64% 72% Not Available 62% 66% Not Available 60%

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Not Available	
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	12%

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	31%
	32%
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	18%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available Not Available Not Available 51% Not Available 69% 83% Not Available Not Available Not Available 65% 61% Not Available 63% 66% Not Available 70%

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Not Available	
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Not Available	
Between 100 and 299	
Not Available	
Between 100 and 299	
300 or more	
Not Available	
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Not Available	
Between 100 and 299	
Fewer than 100	
Not Available	
Between 100 and 299	
Between 100 and 299	
Not Available	
Fewer than 100	

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Not Available		Survey results are not available for this reporting period
Not Available		Survey results are not available for this reporting period
Not Available		Survey results are not available for this reporting period
	28%	
Not Available		Survey results are not available for this reporting period
	44%	
	33%	
Not Available	0070	Survey results are not available for this reporting period
Not Available		Survey results are not available for this reporting period
Not Available		Survey results are not available for this reporting period
	34%	
		Very four national ware clinible for the LICALIDS our ov
	13%	Very few patients were eligible for the HCAHPS survey.  The scores shown reflect fewer than 50 completed surveys.
		Use these scores with caution, as the number of surveys
		may be too low to reliably assess hospital performance
Not Available		Survey results are not available for this reporting period
	27%	
	31%	
Not Available		Survey results are not available for this reporting period
	30%	Very few patients were eligible for the HCAHPS survey.
		The scores shown reflect fewer than 50 completed surveys.
		Use these scores with caution, as the number of surveys
		may be too low to reliably assess hospital performance

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271347 HOLY ROSARY HEALTHCARE 2600 WILSON ST

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MILES CITY

MT

03/18/2013 Page 104 of 136

59301 CUSTER 4062332600

> Page 105 of 136 03/18/2013



5%

03/18/2013 Page 106 of 136

19%

Page 107 of 136 03/18/2013

76%

03/18/2013 Page 108 of 136



4%

03/18/2013 Page 109 of 136

03/18/2013 Page 110 of 136

19%

77%

Page 111 of 136 03/18/2013

6%

03/18/2013 Page 112 of 136

30%

Page 113 of 136 03/18/2013

64%

Page 114 of 136 03/18/2013



8%

03/18/2013 Page 115 of 136

27%

Page 116 of 136 03/18/2013

65%

Page 117 of 136 03/18/2013

17%

03/18/2013 Page 118 of 136

22%

Page 119 of 136 03/18/2013

61%

Page 120 of 136 03/18/2013



8%

03/18/2013 Page 121 of 136

27%

Page 122 of 136 03/18/2013

65%

Page 123 of 136 03/18/2013



12%

03/18/2013 Page 124 of 136

29%

Page 125 of 136 03/18/2013

59%

Page 126 of 136 03/18/2013

82%

Page 127 of 136 03/18/2013

18%

Page 128 of 136 03/18/2013



10%

03/18/2013 Page 129 of 136

27%

Page 130 of 136 03/18/2013

63%

Page 131 of 136 03/18/2013



5%

03/18/2013 Page 132 of 136

32%

Page 133 of 136 03/18/2013

63%

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Between 100 and 299

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may be too low to reliably assess hospital performance

28%

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